



# **ABOUT US**

We offer a comprehensive and integrated facility management services for Corporate Industry, Hospitality Industry, Residential Complexes and other industries. We offer services categorized as soft, electrical, customer support solutions.

Soft services consist of Housekeeping, Janitorial Services, Patient Care Services, Mail-room Services, Clubhouse Management, Garden management, Pest control\*, Waste management, Vendor Management. Hard services consists mechanical and electrical services, HVAC (operation and maintenance), Water management, Plumbing.

We directs you for increased profitability, professional, competent management of property by an expert in the field means greater cost-effectiveness, higher productivity and less energy expended on non-core areas of work.

#### **VISION**

To be recognized and respected as one of the premier total property management Services companies in India

#### **MISSION**

"Our mission is to establish and provide a safe reliable and consistent service to all clients and to become a market leader in our industry."

# **QUALITY & SAFETY**

IIS has a strong focus on maintaining the high-quality standards across the organization. We achieve it by defining wing to wing processes, adopting best practices, establishing continuous improvement models and methodologies.

Our quality certifications and safety records bear adequate testimony to our claim.

We at CIS have formulated safe work procedures & create safety awareness by imparting education & training to all our employees and our associates. We focus on regular planning and execution of periodic internal & external audit of work procedure & practices.

IIS believes in providing safe working environments for its clients and staff, with robust risk assessments and safe systems of work and also by researching new safety techniques.

#### **OUR APPROACH**

We listen carefully, think creatively, partner transparently, and work collaboratively. We add value, not only to the project but also to our client's business on the whole.

- To understand the client expectation
- Build suitable solution, Deliver
- Timely assessment of deliveries
- Continual practice of quality improvement
- Customer Satisfaction Survey
- Implementation on suggestions
- Overall Client Satisfaction. Long term "Partnership"

# **SERVICES**

Facility Management Services. We operate facilities 24x7x365 days. We self-Manage facilities with our own employees. We offer Comprehensive Management of services.

Our services offered Corporate commercial, Hospitals & Residency & individually or integrated to provide. "Complete Facility Management Solution" a purpose to serve for better productivity.

## SOFT SERVICES

- Housekeeping Services
- Patient Care Services
- Horticulture Services
- Pantry Services
- Pest Control
- Facade Cleaning
- Physical & Electronic Security Vigilance
- Waste Management Regular Disposal Of Waste Generated To A Pre-designated Zone Distribution

## CLUBHOUSE MANAGEMENT

- Swimming Pool Maintenance. Jacuzzi.
- Fitness Centre (Gymnasium) / SPA
- Indoor Games
- Party Hall
- Food Services
- Housekeeping Services
- Customers Care Services
- Electro Mechanical Services
- Lawn Maintenance
- Mail Room Services
- Front Office Management
- Help Desk Management

## TECHNICAL SERVICES (24x7)

- Operations & Maintenance
- Electrical Maintenance, Hvac
- Power & Ups Monitoring & Resolving Of Breakdown If Any.
- Preventive Maintenance & Bms Management
- Plumbing / Carpentry
- Fire Detection & Suppression System
- ETP/STP Management. HT/LT Systems
- DG operation

#### CORPORATE SERVICES

- Office Boys
- Mail Room Services
- Front Office Management
- Help Desk Management
- Secretaries
- Computer Operators
- Office Assistants
- Telephone Operators

# **BUILDING MAINTENANCE**

In building maintenance services, we can provide you with efficient and cost-effective building maintenance services. We'll make sure your building is a safe and comfortable place to work. In building maintenance services we offer you services from Housekeeping, Horticulture, Pest Control, Vendor Management, Swimming Pool maintenance, etc.

From lighting to HVAC, carpentry & plumbing to water management, we have specialist across every technical discipline and we use all the latest technology, including asset registers, tagging, equipment history and bar-coding, etc. We can also assist you in additional services like civil maintenance, structural audits, space management & so on.

We are one-point contact for all the needs of our customer.















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